SPECTRUM U - SERVICE DESCRIPTION

This document gives an overview of Spectrum U.

BACKGROUND

Spectrum U is an app offered by Charter Communications that allows Thiel College students, faculty, and staff to stream Charter television over the campus network. To connect to the service, users can download the necessary app through the App Store (iOS) or Play Store (Android) and install it on their mobile devices.

For more information, see [Spectrum U - Frequently Asked Questions](#).

SUPPORT CONDITIONS

Only works on iPad, iPod, Touch, iPhone on iOS 5.1 and above, and Android devices running 4.0 and higher.

The following restrictions also apply to the use of Spectrum U:

- User must be physically located on campus. This does **not** include connection through Thiel VPN, which is neither permitted nor supported.
- User must be using the official Spectrum U App downloaded from the App Store or Play Store.
- Devices that are "rooted" or "unlocked" may not work with Spectrum U.

AVAILABILITY

The Spectrum U app is available for download on compatible devices via the Apple App Store or the Google Play Store.

SEE ALSO:

- [Spectrum U - Installing the Spectrum U App](#)
- [Spectrum U - Using the Spectrum U App](#)
- [Spectrum U - Channel Listing](#)