## **Mitel External Voice Mail Access**

You may need to access your voicemail remotely if you are out of the office. If a DID is associated with your extension, you can access your voicemail from a phone other than your desk phone or Mitel Connect Client App.

To access your voicemail from another phone,

- 1. Dial your ten-digit Phone Number.
- 2. When you hear the voicemail greeting, press \*.
- 3. At the next prompt, press #.
- 4. When prompted, enter the extension you want to manage.
- 5. Enter the password for the extension you entered, and then press #.